

Dear Homeowner,

For the 2012 year, we will no longer require the mail-in process, but will go back to receiving reservation requests by phone only, as there will be no walk-ins, faxes, emails or written requests on the 8<sup>th</sup> of June, 2011. Our reservation number is (800) 821-4912, and we are asking you to please be patient as there will be extremely long holds on that date. You can read all about this change and other news about our properties, and what is going on in Reno in the newsletter.

If you have not done so, please inform this department of your email address, as we will be emailing our news letters, and other pertinent information.

Sincerely,

Thunderbird Resort  
Reservation Department